



The City of Garden City, Georgia
100 Central Avenue, Garden City, Georgia 31405
Phone: 912.966.7777 Fax: 912.966.2735

City of Garden City Sewer Repair Policy

Should a property owner experience a complete or partial backup in their sanitary sewer lateral, whether they suspect the sewer blockage is within their property line or on city property the first course of action should be to contact the Water Operations Department by calling (912) 657-8825 (Water Operations has staff available on call 24 hours a day) and request that the main sewer be checked for blockage.

- Only in the case that the resident has **first called the City of Garden City** to examine the sewer blockage should it be determined that repairs are needed to the sewer lateral at a location within the street right-of way, the City of Garden City will make all necessary repairs.
- If the blockage is within the owner's property line the owner is solely responsible for the costs associated with any evaluations or repairs made by a commercial plumber.
- Repair work shall include excavation, pipe replacement/repair, roadway repairs, sidewalk and driveway repairs, boulevard repairs, and any other restoration work within the right-of-way.
- Repairs to or replacement of decorations or special landscaping in the right-of-way is not covered.
- Residents are not prohibited from calling a commercial plumber, however If a resident chooses to call a commercial plumber to examine and resolve their sewer blockage prior to calling the City, Garden City will not be responsible for reimbursing any charges incurred from the commercial plumber; *this includes cases in which the commercial plumber determines that the blockage or issue was the responsibility of the city.*